

# TERMS & CONDITIONS

## BUNDLES GIFT CO.

**Order Minimum** // Bundles Gift Co. ("Bundles") requires a \$2,500.00 order minimum base price for all custom gifting orders. Bundles may be able to meet a smaller minimum, at Bundles' discretion. Curated kit orders have a minimum of 15 kits. **Service Fee** // All orders are subject to a Service Fee, based upon gifting type, generally ranging from 15% - 25%. This covers correspondence, design, assembly, and delivery according to the terms contained herein. Wedding Welcome Gifting - 25% // Corporate Gifting, Arrival Baskets, & Altitude Kits - 20% // Custom Product Orders - 15%. **Gifting Date** // The date your gifts will be delivered, picked up, or shipped. We only take three events per weekend and cannot hold your Gifting Date without confirmation via a paid deposit. Once confirmed, we cannot guarantee any change to your Gifting Date. **Quantities** // Bundles allows adjustments to your quantities until 30 days prior to your Gifting Date, at which point your order becomes final. **Order Timing** // Bundles requires all custom gifting orders be confirmed and paid in full, *at minimum*, 30 days in advance of your Gifting Date. Rush ordering may be available, subject to a fee. Timing of curated kit orders is subject to stock availability. **Custom Items** // For items with customization, payment in full plus final quantity & design for these items is due 45 days before your Gifting Date. Custom items are non-refundable once payment is received. Customization inside this 45 day window may be available, subject to Rush Fees. **Payment Schedule** // Upon confirmation of your estimate, a 50% *non-refundable* deposit is due to reserve your Gifting Date. Any quantity, design, or product changes after your deposit is paid will be reflected when your balance is invoiced. The remaining balance is due 30 days prior to your Gifting Date, at which time your order is considered final. **Final Order** // Once payment in full has been received, your order is considered final and cannot be modified, canceled, or refunded. In rare circumstances, modification to Final Orders may be available, however Bundles Gift Co. cannot guarantee any modifications to your Final Order. Fees from any such modifications will be invoiced through a final invoice at the time of delivery or shipment, due upon receipt. **Catalog & Product Availability** // Pricing and availability of products cannot be guaranteed until payment is received in full. If original products are not available, we will make a commercially reasonable effort to find a similar replacement in design, quality, and price. **Personalization** // For Gifts requiring personalization during assembly and/or at delivery due to individualization to specific recipients, Bundles may impose a Personalization Fee, applied at Bundles' discretion. **Rush Fees** // For orders with expedited timelines, or if quantity, product, or design changes are required after your order is final, there will be a Rush Fee, in addition to any vendor or shipping rush costs incurred, applied at Bundles' discretion. **Outside Products** // Bundles may accept outside products sourced by clients to be included in your gifts, subject to a Stocking Fee, applied at Bundles' discretion. Outside products must be received, *at minimum*, 3 days before your Gifting Date, or may be subject to a Rush Fee. Client-sourced items stored by Bundles for more than 10 days may be subject to a Portage Fee, applied at Bundles' discretion. Any items left with Bundles longer than 3 days after your Gifting Date are considered abandoned and become the property of Bundles Gift Co., unless specific arrangements are made, in writing, with Bundles. **Delivery** // A single Gifting Date and single delivery attempt per delivery location is included in the Service Fee. Second delivery attempt(s) to the same location may be available, subject to a fee. Delivery over multiple days may be available, subject to a fee. Bundles' typical delivery day is Thursday. Saturday delivery may be available, subject to a fee. No Sunday delivery. **Delivery Location(s)** // Delivery at up to 8 hotels or "condotels" in the Aspen core is included in the Service Fee. A hotel or "condotel" is generally a location with a check-in desk which the accommodation was booked through. Additional delivery locations, delivery to vacation rentals and/or private residences, delivery outside the Aspen core, and/or distance delivery may be available for a fee, at Bundles Discretion. Inquire for current rates. **Shipping** // Shipping costs, including package insurance, are additional to the included Service Fee. Bundles will ship anywhere in the continental US. Bundles does not ship to P.O. Boxes. Shipping outside the continental US may be available upon client inquiry. **Delivery or Shipping Details** // Client is responsible for collecting delivery (or shipping) details in the format provided by Bundles. Delivery (or shipping) details are due with final quantities, 30 days prior to your Gifting Date. All final delivery (or shipping) details must be provided, *at minimum*, 10 days prior to your Gifting Date. *Delivery (or shipping) details not provided within the required timing or format may be subject to a Rush Fee, applied at Bundles' discretion.* **Portage** // Some hotels charge portage fees to store and distribute welcome gifts, generally ranging from \$3 - \$15 per gift, depending on distribution method. We will communicate your chosen distribution method to each hotel and handle payment of the correlating portage fees as applicable. These fees will be advanced by Bundles' and then invoiced back to the client with the final invoice. Bundles is not responsible for storage, placement, handling, or distribution of the gifts once delivered by Bundles. **"Undeliverables"** // We require a backup delivery location for any gifts where delivery cannot be completed ("Undeliverables"). For gifts being delivered to private addresses or vacation rentals, we require permission, in writing, to leave the gift if no one answers when delivery is attempted. Or, these may be taken to the Undeliverables delivery location. In the summer months, all Undeliverables must be dropped at a backup location instead of left at the address due to wildlife. **Carrier Delays** // Bundles is not responsible for damage or delays on behalf of third-party vendors or shipping carriers. **Alcohol, Tobacco, & Marijuana** // Bundles does not sell alcohol, tobacco, or THC products. For gifting in COLORADO ONLY, since these products are legal in Colorado, if the client provides these items, we can assemble them in your gifts before delivery. Client warrants that all recipients are of legal consumption age. Bundles does not ship gifts with alcohol, tobacco, or THC products. **Third-Party Purveyor** // Bundles sells third-party products that we do not manufacture. We provide no guarantee of the safety or quality of said products. Products are sold "as-is" with no guarantee or warranty. Products may contain common allergens unless otherwise specified. **Intellectual Property** // All gift design is the property of Bundles Gift Co. The Gift Box™, The Altitude Kit™, and the Altitude Kit Logo™ are marks claimed by Bundles Gift Co. All rights reserved.